## Wildlife Control Operator - Renewal/Reporting FAQ

## How do I renew/report?

You must renew/report online at our website here:

https://fwpubapps.dfw.state.or.us/WildlifePermits

### How do I log in?

You will need to enter your WCO permit number, your last name and your date of birth. A notification will go out to the email address you provided when you applied. If you have changed your email address, please contact <u>Wildlife.Permits@ODFW.oregon.gov</u> to request an update.

## <u>I entered my log in information, now what?</u>

A unique code will be emailed to you, and you must return to the login page to enter the code. You can copy it in the email and paste it in your browser.

\*Tip – If using Gmail, do not follow any link to the website through Gmail. Instead, copy the link and open it in your browser. If you go through the Gmail portal to the URL, when you go back to get the unique code, you will not be able to get back in to add the code through the Gmail portal.

\*Hint – Some browsers work better than others. While we cannot tell you what browser to use, if you find you're experiencing issues with logging in, try using another browser to verify that it is not a browser compatibility issue.

## Why can't I access my account?

There are a variety of reasons. For example, changing email address without notifying the Wildlife.Permits@ODFW.oregon.gov, entering incorrect permit number, entering incorrect unique code, renewal date isn't this year, or our system is malfunctioning. Contact the Wildlife Division staff immediately at the above email address or call 503.947.6301. If you cannot access your account and fail to contact the Wildlife Division staff, this does not excuse failure to renew or report on time and may result in the cancellation of your permit.

# Why don't some of my preferred species show up on renewal?

This is due to the previous database not maintaining this data. This is an opportunity for you to review what is posted online

https://www.dfw.state.or.us/wildlife/license\_permits\_apps/wildlife\_control\_operator\_cont

<u>acts.asp</u> and either add or remove certain species. After the renewal period closes, we update the website to keep it current.

### Why does the report require a Financial Loss Estimate?

Estimates of financial loss are one tool ODFW uses to quantify the relative impact and severity of wildlife damage. The information provided by you, the WCO, helps quantify the damage that occurs to both private, public, and personal property.

### Why do I need to report if I had no reportable activity?

Reporting is required even if no reportable activity occurred in the period because without a report, we do not know if activity occurred or not. If we do not know you had no activity, the assumption is that you have done WCO work and failed to report.

### I don't see my question in the FAQ, what do I do?

This is a dynamic document, and your input can help others. Please reach out to Wildlife staff at Wildlife.Permits@ODFW.oregon.gov or call 503.947.6301.